# **Terms and Conditions**

## 1. Copyright

This web site is Copyright by the Shree Laxminarayan Trust, Walaval, Sindhudurga, Maharashtra, India.

The Trust has registered and copyright domain name for its website as www.slntrust.org which is abbreviation of its full name Shree Laxminarayan Trust.

As per copyright act, the necessary TAG "Copyright © 2019 Shree Laxminarayan Trust, Walaval" is already kept on website since its inception. Hence, no one has any right to use the content of Website in any form.

Web site content is subject to change without notice and at the sole editorial discretion of the Shree Laxminarayan Trust, Walaval. No artwork, images or articles may be copied to another web site without prior written permission of Shree Laxminarayan Trust, Walaval.

## 2. Cancellation & Refund Policy

A. Cancellation of Bhaktnivas booking –

Shree Laxminarayan Trust does not charge for Bhaktnivas facility. In case of cancellation, devotees are expected to inform trust in advance. Trust can allot the room to other devotee.

- B. Due to technical failure, if transaction remains incomplete and amount has been deducted from devotee's account, it must be communicated to The Trust immediately. After taking necessary action, the amount will get credited back to Devotee's account within 4 to 5 working days.
- C. Final decision regarding any complaint about refund lies with Trust's Executive Officer.

#### 3. Devotee Obligation

- **A.** Devotee shall access our web site only for lawful purposes and shall be responsible for complying with all applicable laws, statutes and regulations in connection with the use of our web site. This Website is for Devotee's personal and non-commercial use.
- **B.** Devotee shall not copy, modify, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer or sell any information, products or facilities obtained from this Website.
- C. Devotee shall not create a hypertext link to the Website or "frame" the Website, except with the express advance written permission of Shree Laxminarayan Trust, Walaval.
- **D.** Devotees must provide accurate and correct contact information (name, postal address, email address, phone number etc). All the further communication from Trust to Devotees will be on the address provided. In case of incorrect information provided by Devotee, Shree Laxminarayan Trust, Walaval will not be responsible for any failure of communication.

- **E.** Devotee may not use online facility for the purpose of commercial resale and profit. Without limitation, any speculative, false or fraudulent reservation or any reservation in anticipation of demand is prohibited.
- **F.** Devotee confirm that he/she is the authorized holder of the credit card or the original account holder used in the transactions he/she makes using the site and he/she alone use the "id" and "password" and "security pin number" for the same in the site. Shree Laxminarayan Trust, Walaval will not be responsible for any financial loss, inconvenience or mental agony resulting from misuse of your ID/password/credit card number/account details number for booking facilities on this site.

## 4. Limitation of Liability

The Trust shall not be liable to Devotee save as expressly provided for in these terms and conditions and shall have no other obligations, duties or liabilities whatsoever in contract, tort or otherwise arising out of the use of the facility or connection to the web site. For online payment The Trust, as a merchant, shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any Transaction, on Account of the Cardholder having exceeded the preset limit mutually agreed by The Trust with our acquiring bank from time to time.

# **Privacy Statement**

This Privacy Statement discloses the privacy practices of Shree Laxminarayan Trust, Walaval. ("of Shree Laxminarayan Trust", "We" or "Us") and how it treats the information that of Shree Laxminarayan Trust, Walaval collects and receives, including information related to your past use of Shree Laxminarayan Trust, Walaval donations, products and facilities. This policy does not apply to the practices of companies that of Shree Laxminarayan Trust, Walaval does not own or control or to people that of Shree Laxminarayan Trust, Walaval does not employ or manage.

## **A)** Privacy of Information

#### A.1 Information collected by Shree Laxminarayan Trust, Walaval

We will not knowingly share information collected on this website to others in ways different from what is disclosed in this statement. by Shree Laxminarayan Trust, Walaval collects information from Devotees at several points on our website.

For purposes of this Privacy Statement, "Personally Identifiable Information" refers to information that can directly identify an individual; for example, such information may include an individual's name, mailing address, phone number or email address.

#### A.2 Information that is automatically collected

We use IP addresses, with the help of a business partners, to analyze trends, administer the website, track Devotees' movements, and gather broad demographic information for aggregate use. IP addresses are not linked to Personally Identifiable Information.

#### A.3 Information that Is Collected by Cookies:

A cookie is a piece of data stored on a Devotee's hard drive containing information about that Devotee. By setting a cookie on our website, the Devotee would not have to log in with a password more than once, thereby saving time while on our website. If a Devotee rejects the cookie, they may still use our website. Cookies can also enable us to track and target the interests of our Devotees to enhance the experience on our website.

# A.4 Information that Is Actively Submitted to Shree Laxminarayan Trust,

#### Walaval:

In order to avail online facilities from this website, a Devotee must provide contact information (such as name, email address, mobile number, identity proof etc) so that we can stay in touch with our Devotees and authenticate them. This information is also used to fulfill order and registration requests. To avail online facilities ordered, a Devotee must provide contact information (such as name and shipping address) and financial information (such as a credit card number and its expiration date). This information is used for billing purposes, with the help of our facility provider (the bank which is providing us the payment gateway facilities), and to fill Devotees' orders. If we have trouble processing an order, this contact information is used to get in touch with the Devotee.

#### A.5 Third Party Advertisers on Shree Laxminarayan Trust, Walaval's Website:

Presently, we do not provide any third party advertisement on our website. No third party interference is allowed and hence there is no question of collecting any information from third party from our website. In future, if we allow advertisement on this website with authorized permission, we will decide on the collection of private information by third party or use of cookies by third party. The necessary information will be mentioned in this place.

# A.6 Information Shree Laxminarayan Trust, Walaval obtains from Third Parties:

Presently website is not collecting Devotee information from third party. Only in case of Payment Gateway, the bank (who so ever provides the payment gateway facilitiess for online transaction) collects very critical information like Credit card or debit card number, Internet banking login details, Expiry date of credit card or debit card, Credit card or debit card holders name, amount deducted from their credit or debit account and any other relevant information which is required for online transaction. This information collected by payment gateway facility provider and this information along with your contact information is stored with payment gateway facility provider. Shree Laxminarayan Trust, Walaval stores only your contact information and amount you donate or pay for various facilities or products. The payment gateway facility provider sends the transaction number Shree Laxminarayan Trust, Walaval website on completion of payment procedure along with status of transaction (like success, cancel or error).

# A.7 On Successful transaction of payment:

In case of successful transaction of payment for online facilities, the Devotee will be given a unique acknowledgement ID. The details will also be informed via email and text message on the email id and mobile number provided by Devotee. Devotee needs to use acknowledgement ID for all future references with Shree Laxminarayan Trust, Walaval. It is mandatory for Devotee to produce acknowledgement for availing any facility by Shree Laxminarayan Trust, Walaval. The amount will be deducted from Devotee's respective bank and credited in the account of Shree Laxminarayan Trust, Walaval account. The Devotee will get necessary entry in their passbook or bank statement directly from their bank.

#### A.8 On Failure of transaction of payment:

Devotee can edit/delete facilities from list of selected facilities at any point before making payment. Once Devotee navigates to payment gateway for making payment, entry for same will be stored with us. Devotee enters financial details in payment gateway and none of these details are stored with us. Only the final confirmation provided by payment gateway is stored. Payment for facility will be termed as completed and accepted by The Trust only after realization of amount from bank. Only the facilities for which The Trust receives complete payment are subject to cancellation policies. Shree Laxminarayan Trust, Walaval does not own responsibility of any transactions for which payment is not completed and realized in The Trust's account from bank.

# B) Communications from Shree Laxminarayan Trust, Walaval

We send a welcome email to the email address provided by a Devotee. This process is designed to prevent email addresses from being used without permission in the creation of a Shri Saibaba Sansthan Trust, Shirdi account. On any update transaction with respect to Devotee, corresponding email will be sent to Devotee. Acknowledgements will also be sent on Devotees email address. We send the Devotee, website and facility announcement updates. Devotees are not permitted to unsubscribe from such facility announcements, which contain important information about the website and/or facility. From time-to-time our website requests information from Devotees via surveys or contests. Participation in these surveys or contests is completely voluntary and, as such, the Devotee has a choice whether or not to disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level).

#### C) Use of information collected by Shree Laxminarayan Trust, Walaval

#### **C.1 Demographic Information:**

We may share aggregated demographic information with our partners. The aggregated demographic information is not linked to any Personally Identifiable Information that can identify any individual person.

# **C.2 Communicating with Our Devotees:**

We use Personally Identifiable Information (such as your name, telephone number or email address) to communicate with our Devotees when they have questions, concerns or comments about the facilities that we provide. If you contact us, we may or may not delete your emails or voicemails to us.

#### C.3. Information Shared With Third Parties:

We do not share your information with third party except you provide while payment transaction to payment gateway facilities providers.

#### C.4 Payment gateway to bill Devotees for goods and facilities:

These companies do not use Personally Identifiable Information for any use other than financial transaction processing; however, we will not be responsible or liable for use of the information required by these companies in contravention of their policies, contractual obligations or general good business procedures.

#### C.5 Partner with third parties who provide facilities to our Devotees:

When the Devotee signs up for or agrees to receive a specific facility provided by the third party, we share the information that is needed for the third party to provide the facilities.

Share your Personally Identifiable Information with other entities that are owned by Shree Laxminarayan Trust, Walaval, or have some sort of relationship with Shree Laxminarayan Trust, Walaval.

#### **C.6 Addressing Legal Issues:**

Further, we provide Personally Identifiable Information to respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend

against legal claims. Further, we believe it is necessary to share Personally Identifiable Information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of Shree Laxminarayan Trust, Walaval's terms of use, or as otherwise required by law.

# D) Use of the Shri Saibaba Sansthan Trust, Shirdi Website by persons under age 18

This website is collecting payment for various online facilities. It is not intended for use by anyone under the age of eighteen (18) years, and any individual under such age should not provide us with Personally Identifiable Information. We do not knowingly contact, market to, solicit, collect or use Personally Identifiable Information from or about any individual under the age of 18. It is possible that by fraud or deception we may receive information pertaining to children under 18. If we are notified that we have personal information regarding a person under the age of 18, as soon as we reasonably verify the information, we will either obtain parental consent or otherwise delete the information from the facility. However, the information may remain on a log in our servers. If you want to notify us of our receipt of information by children under 18, please do so by contacting us on details provided on website.

# **E)** Linking to Third Party Websites

This website do not have any links to other / or third party website, except payment gateway. This Privacy Statement applies solely to information collected by this website.

#### F) Changes to Our Privacy Statement

This Privacy Statement may change, and use of information that we gather now is subject to the Privacy Statement that is in effect at of the time of use. You are responsible for periodically checking our Privacy Statement. You may opt-out of any posted change to our collection, use or disclosure of your personal information by informing us in writing. If we make minor changes to this Privacy Statement, the changes will be immediately effective upon posting the revised Privacy Statement to the website. If we make material changes to this Privacy Statement or in how we will use or collect your Personally Identifiable Information, we will prominently post a notification on our website of the changed Privacy Statement ten (10) days prior to implementing the change. The date at the bottom of this page is the date that the Privacy Statement is effective.

#### **G)** Final Statement

Shree Laxminarayan Trust, Walaval will use your information in accordance with the Privacy Statement that is currently in effect. If you have any questions about the security at our website, you can contact us on details mentioned on website.

# Disclaimer

- 1. Thank you for visiting website of Shree Laxminarayan Trust, Walaval, Sindhudurg, Maharashtra, India. By selecting Terms and Conditions of this web site, you agree to abide by these Terms and Conditions, and also to comply with all local rules, regulations and laws regarding online conduct and acceptable content. transactions for which payment
- 2. Shree Laxminarayan Trust, Walaval may update the Terms and Conditions at any time without notice. Please review the Terms and Conditions from time to time, as your continued use of the Site means that you accept any changes. You may not modify, license, transfer or sell any information obtained from this web site.
- 3. Devotee should understand that Shree Laxminarayan Trust, Walaval will not make any warranty concerning the accuracy of any information found or exchanged on this site. By proceeding to the information beyond this notice, each user waives any and all claims relating to the usage of material or information made available through the site whether such claims are against Shree Laxminarayan Trust, Walaval or any other person who has supplied information or material to this site.
- 4. In no event shall Shree Laxminarayan Trust, Walaval be liable for any incidental or consequential damages. Also, by proceeding to the information beyond this notice, each user will be assuming all risks associated with use of this site, including risk of your computer, software or data being damaged by any virus that might be transmitted or activated via this site or your access of it. If you do not accept these terms, you should exit this site immediately.
- 5. This website is for informational purposes only and its content is subject to change without notice.
- 6. We also add that the trustees/persons associated with the aforesaid Trust have not granted any license, permission authority to any third parties, body/bodies or entity/entities to hold out, portray/project, themselves as being connected with or affiliated to the Shree Laxminarayan Trust, Walaval. All persons, devotees, disciples, followers of Shree Dev Laxminarayan, Walaval are hereby informed that if they are contacted and approached by entities or third parties as belonging to the Shree Laxminarayan Trust, Walaval, they should first verify the same with the managing Trustees of the aforesaid Trust.

All the Followers, Devotees, Bhaktas, disciples and other concerned persons are requested to note the aforesaid. The Trustees and will not be responsible in any manner for any loss caused to the members of the public in case of solicitation or invocation to business of any kind by third parties claiming to be affiliated or connected with Shree Laxminarayan Trust, Walaval, Sindhudurg, Maharashra, India.

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